



KEEPING YOUR BUSINESS MOVING

**INDUSTRY-LEADING
PRODUCT SUPPORT PROGRAMS**

DEPENDABLE CUSTOMER SUPPORT

Confidence For The Long Haul

At Cat® Lift Trucks, we know that your business demands more than just quality and reliable lift trucks. You need a partner that adds value while contributing to the success of your business.

Every Cat lift truck purchase is backed by experienced and reliable material handling dealers providing industry-leading service and support. Our trained lift truck service technicians, diverse forklift parts inventory and unparalleled selection of service options can help you lower costs, enhance productivity and more efficiently manage your business.



STANDING BEHIND OUR PRODUCTS

We deliver peace of mind by helping to keep your lift trucks on the job. Every new Cat lift truck is covered by:

- A one-year, 2,000-hour carriage to counterweight warranty.
- A two-year, 4,000-hour drive train warranty that includes parts and labor on all forklift components.
- All genuine OEM parts are manufactured to meet original equipment criteria and are backed by a six-month, unlimited hours warranty.



PARTS FAST OR PARTS FREE GUARANTEE

This guarantee ensures next-business-day delivery of parts for all brands of forklifts or they're free, including freight.

- To qualify, orders must be placed through your local dealer by 5 P.M. (EST), and you must advise your dealer at the time of order that the part should be expedited under the terms of this guarantee.
- This guarantee is available specifically to the owner or primary user of any brand of forklift to further substantiate our pledge.
- Ask your local Cat lift truck dealer for complete terms and conditions.



HASSLE-FREE SERVICE

Long-Term Support

Proper maintenance of your lift truck assures top performance over the long haul and extends the life of your forklift. Every Cat lift truck is backed by experienced and reliable dealers, who help ensure your lift truck is properly maintained.

SCHEDULED PLANNED MAINTENANCE

With our Planned Maintenance (PM) program, you'll know that your lift truck will perform when you need it most.

Your business will receive:

- A customized plan for on-site, scheduled maintenance services.
- Fluid level and lubricant checks along with equipment inspections at a pre-determined cost.
- An on-site application evaluation, taking into consideration shift hours and working environment, to deliver a lift truck maintenance schedule for your business.

TOTAL MAINTENANCE AND REPAIR

With the Total Maintenance And Repair program (TM&R), you'll receive all the services covered in the PM program plus coverage of all designated repairs for one fixed monthly rate.

- **More time for your business** - Maximize your forklift uptime and stop worrying about scheduling maintenance or processing multiple invoices.
- **Prompt Service** - Unparalleled dealer service and scheduled maintenance from our factory-trained technicians mean that repairs will be done quickly, professionally and accurately.
- **Genuine Parts** - You'll receive authentic Cat lift truck parts for your lift truck and top-quality Promatch® parts for all other lift truck brands.

Ask your local Cat lift truck dealer for further details.



THERE WHEN YOU NEED US

Our technicians operate fully-equipped field service trucks, allowing them to perform repairs on site and get your lift trucks back to work as quickly as possible. Temporary truck replacements are available when needed to help keep your business moving.

FINANCING SOLUTIONS TO FIT YOUR BUSINESS



READY TO HELP

Contact your local dealer to talk through our multiple payment options and find the right plan for your business.

Your Decision, Our Support

Financing your next lift truck is easy with our wide range of flexible purchasing and leasing options. Whether you're looking for the lowest possible payment that comes with equipment ownership or interested in operating lift trucks without the cost of ownership, we have the solution for you.

FLEXIBLE LEASING OPTIONS

- **Competitive Lease Rates:** known as one of the most competitive factory-subsidized interest rates available in material handling. Ask your local dealer for current rates.
- **Extended Term Leases:** extend your lease term for up to four additional months without increasing your interest rate or lowering the residual value. This creates lower monthly payments and a cash flow improvement for your business.
- **Flex Lease:** offers an aggressive, low monthly lease payment for 36- or 40-month terms, while offering flexible 12- or 24-month extension options at significantly reduced payments at the end of the original lease term.
- **Early Termination Option (ETO):** designed for customers operating on a renewable contract basis or anticipating application changes that may affect asset specifications. ETO provides flexibility to structure your lease at various terms with the option to continue leasing the equipment for an extended period with a lower monthly payment.
- **90-Day Delayed Payments:** allows you to use the equipment for 90 days, payment free, with the first payment due at the end of the 90-day period.
- **Fixed Purchase Option:** gives you the option to purchase equipment at the expiration of a lease term at a predetermined purchase price, allowing you the flexibility of leasing a lift truck while working towards ownership.
- **Skipped Payment Leases:** structured to accommodate cyclical or seasonal business conditions, benefiting customers by synchronizing payments with cash flow.

*Programs are subject to change and may vary by region.



With a Cat lift truck purchase, you have the confidence of knowing you are backed by industry-leading service tailored to your needs, genuine OEM parts and flexible financing options. Let us focus on keeping your lift trucks running at peak performance, so you can focus on your business.

Keeping businesses moving – that's how we're built.

BUILT FOR IT.™

1-800-CAT-LIFT | www.cat-lift.com

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